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# **NY'ESHIA MURRAY**

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WALLER, TX 77445

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## **SUMMARY**

Seven years experienced in Marine Transportation as a Second Officer with three years of experience operating power tools and inspections of ships pipes, bulkhead and hull for preventative maintenance of ships integrity. Seven years experience as a Officer of the Watch, ship navigator, Medical Officer, CBRD-OFFICER

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## **SKILLS**

-watch-standing -watch-standing  
-log-keeping -Damage Control  
-advanced firefighting -Liquid Penetration  
-radio talk -Radiography Testing -CPR/First Aid -Ultrasonic Testing  
-needle-gun -Visual Testing  
-painting -Magnetic Testing -log keeping -Teamwork  
-lifeboatman (LB ) -Chemical, Biological, Radiological Defense (CBRD ) -Fast Rescue boat operator (FRC )

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## **EXPERIENCE**

### **DAIKIN/GOODMAN MANUFACTURING**

Waller, TX

#### **Tugger/Material/Kitting**

01/2021 to Current

- Manage the day-to-day loading and unloading of freight throughout the warehouse utilize propane-powered forklifts and digital freight scanners.
- Set up and stage material for the lines using order sheets and RF scanner.
- Perform picking duties in an efficient manner that meets customer service standards utilizing a RF scanner.
- Start equipment (tugger and scanner) in order to begin production processes and observe the equipment to detect any problems.
- Serve as primary contact via police communications network for field officers needing assistance and information during both routine and emergency situations.
- Inspect, receive into inventory (using RLI software) and warehouse.

### **NOBLE HOME HEALTH CARE**

Pasadena , TX

#### **Home Health Care Provider** 06/2020 to Current

- Provided companionship, personal care and household management assistance to clients within private home settings.
- Furnished personal care to clients within private home settings and championed patient independence and well-being.
- Assisted clients in completing activities of daily living by managing household activities, maintaining daily schedules and providing transportation to and from medical appointments.
- Helped clients stay happy and healthy by providing mental and emotional support.
- Observed patient vital signs and medication reactions and reported health concerns or behavioral changes.

### **BARBARA TILLEY**

Stafford, TX

#### **Home Health Care Provider** 05/2017 to 08/2019

- Maintained clean and well-organized environment to promote client happiness and safety.
- Ran errands for clients and transported to appointments to maintain wellness and support daily living needs. Facilitated best care by developing strong and trusting rapport with patient.
- Furnished personal care to clients within private home settings and championed patient independence and well-being. Planned

optimal meals based on established nutritional plans.

- Dressed, groomed and fed patients with limited physical abilities to support basic needs.
- Organized and administered medications on clear schedules to help alleviate symptoms and optimize quality of life.
- Helped transition patient between bed, wheelchair and automobile to provide safe mobility support.
- Helped clients stay happy and healthy by providing mental and emotional support. Improved patient outlook and daily living through compassionate care.
- Delivered exceptional in-home patient care throughout recovery.
- Assisted clients in completing activities of daily living by managing household activities, maintaining daily schedules and providing transportation to and from medical appointments.
- Fostered independence in disabled individuals while closely monitoring safety at all times. Monitored and reported clients' progress.
- Observed patient vital signs and medication reactions and reported health concerns or behavioral changes.
- Greeted patients and families with enthusiastic, compassionate attitude to establish long-term professional relationships.

### **MILITARY SEALIFT COMMAND**

Norfolk, VA

**Second Officer/Mate** 07/2013 to 11/2016

- Helped Captain complete important calculations departure like vessel trim and stability.
- Set navigational plans for optimal efficiency and safety to avoid marine and meteorological hazards. Coordinated on-board safety training and drills to keep crew ready for potential emergencies like man overboard incidents and fires.
- Managed vessel maneuvers with expert-level skills, including piloting, docking and anchoring. Monitored voyage progress and kept Captain and Chief Mate informed of any changes or incidents. Responded quickly to dispatch, taking appropriate action at crime and disaster scenes.
- Drove performance improvements by collaborating with senior leadership to plan and implement new training initiatives.
- Oversaw maintenance activities for over \$1,000,000's in vital ship equipment.
- Inspected ships integrity, bulkhead, pipelines, tanks and hull for discontinuities prior to departure. Inspected LNG tanks and loading arms before and after loading/unloading

### **TEXAS A&M GALVESTON**

Galveston , TX

**Phone Technician** 08/2009 to 05/2013

- Continuously applied quality-improvement methodologies to improve work processes. Read and interpreted technical documentation in order to accurately configure equipment. Installed, set up and repaired devices and system components.
- Anticipated and analyzed common connectivity workflow problems.
- Established and modified networks and computers at businesses, schools, government buildings, medical facilities and homes.
- Answered normal and after-hours service calls.
- Handled multiple simultaneous deployment projects against strict deadlines. Demonstrated self-reliance by meeting and exceeding workflow needs.
- Worked closely with team members to deliver project requirements, develop solutions and meet deadlines. Recognized by management for providing exceptional customer service.
- Answered and rerouted 28 phone lines as well as any questions customers may have. Improved customer satisfaction by finding creative solutions to problems.
- Improved operations by working with team members and customers to find workable solutions. Provided excellent service and attention to customers when face-to-face or through phone conversations. Created agendas and communication materials for team meetings.
- Collaborated with others to discuss new recruiting and promotion opportunities. Handled all delegated tasks, including campus tours and appointment setting.

### **EDUCATION AND TRAINING**

**NONE-DESTRUCTIVE TESTING CERTIFICATION:** WELDING ENGINEERING 08/2020 **BIRRING NDE** , Webster , TX

**BACHELOR OF SCIENCE:** MARINE TRANSPORTATION

**MINOR:** MARITIME ADMINISTRATION 12/2012 **TEXAS A&M UNIVERSITY GALVESTON**, GALVESTON, TX

**ASSOCIATE OF ARTS:** LIBERAL ARTS AND GENERAL STUDIES 05/2006 **NORTH HARRIS COLLEGE**, HOUSTON , TX

**CREDENTIALS**

Second Officer License

Non-Destructive Testing (Weld Inspector)

TWIC

Passport

Tugger License